



Town of Carlisle
Office of
BOARD OF HEALTH
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Message from the Carlisle Board of Health Chairman:

During this difficult time of global pandemic, the Carlisle Board of Health is working diligently to minimize the impact of COVID-19 on our town, while still addressing routine public health issues.

Throughout this crisis, we are doing our best to support our public health duties related to land use permitting. Be assured that all requests are being received and will be addressed as soon as possible.

Please keep the following in mind:

- The Board of Health's current priority is COVID-19 response activities.
- Staff is working remotely as much as possible in keeping with the Governor's Orders. Messages to the Health Department—whether by phone, email, or US Mail—are monitored on a regular and frequent schedule.
- In conjunction with addressing COVID-19 issues, high priority is given to emergency needs that may pose a risk to public health, such as failed septic systems.
- Health Department activities are triaged to most effectively use our department's resources. You can help insure that we support you in a timely and efficient manner by doing the following:
 - Be patient and be polite to our staff. They have been working long unpredictable hours to keep you safe, and your courtesy goes a long way to prevent their burnout.
 - Submit requests as early as possible. Requests are generally addressed first-come first-served. The terser and more clear your request, the more quickly it can be handled.
 - If you are submitting applications, make sure that they are complete. Incomplete applications will be given low priority for response.

Thank you for your continued support as we work to safely reopen our community. If you have any questions or concerns, don't hesitate to reach out to me.

Tony Mariano
Chairman, Carlisle Board of Health
August 12, 2020